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To: Customers of the Nueces County Water Control and Improvement District No. 4

From: Mark Young
District Manager
Date: June 25, 2020

Re: Water utility disconnections

As you are aware, the Public Utility Commission of Texas (“PUC”) issued an order in March stopping all water utilities from disconnecting service for non-payment of water bills as a result of the COVID-19 pandemic. The order authorized the affected utilities to offer payment plans rather than disconnecting the service. The order was scheduled to expire July 1st, but rather than extend the order the PUC let it lapse last week. This means that utilities such as Nueces County Water Control and Improvement District # 4 (the “District”) can now reinstitute service disconnections for nonpayment of utility bills.

The purpose of this correspondence is to advise the customers of the District that the District will resume service disconnections for nonpayment of water and sewer bills beginning on July 15, 2020. If you are unable to pay your bill before this date let the District office know and the Board of Directors will work with you to establish a payment plan acceptable to both you and District.

Should you have any questions, please contact the office.